



SPOTLESS DRYCLEANERS

Spotless Dry Cleaners' reputation for exceptional quality and customer service continues to grow...

For Cathy Commisso, President and C.E.O of Spotless Dry Cleaners, customer service is taken very seriously and enacted in Spotless' day-to-day operations. It is not merely used as a marketing slogan – it is literally at the heart of the company. It is this philosophy working in concert with the provision of exceptional quality that has resulted in the company's outstanding success.

“Many companies say that they go above and beyond, but at Spotless Dry Cleaners our mandate is to actually go above and beyond,” Commisso explained. “We take pride in our customers' clothes. Our main focus from day one has been customer satisfaction.”

How does Spotless keep them satisfied? “The bottom line is we never cut corners – not in our plants, not in our stores, not in the process we use to clean our clothes. The name Spotless Dry Cleaners has become synonymous with quality. It has become a household name throughout Halton with

a reputation second to none. Our customers' needs are at the forefront of everything we do. They come first and we always stand behind the Spotless name,” stressed Commisso.

It's no surprise that Burlington, Oakville and beyond have come to trust the services of Spotless Dry Cleaners. Spotless has its own unique System created and developed over a decade ago by Bruno and Cathy Commisso. The Commisso's wealth of knowledge and expertise in the dry cleaning industry, innovation, state of the art technology, modifications and refinements have made the System what it is today – one that works.

Unlike typical dry cleaners, Spotless does not outsource any of its work. It is all done in one of Spotless' five processing plants, which currently service over 30 locations. This ensures that each garment receives the meticulous care it deserves.

“It allows us to have control and take responsibility for how